

**SendBird relies on SEWORKS' PENTOMA, the leading AI-based penetration testing solution to comply with ISO 27001, GDPR and other compliance requirements.**

With the mission to digitize human interactions for businesses, SendBird provides chat services to enterprise customers. It currently serves more than 10,000 SDKs (Software Development Kits, a collection of software used for developing applications) and its customers are located in all over the world. As security breaches in enterprises occur more and more frequently, SendBird puts a big emphasis on cybersecurity to protect its customers and prevent potential threats in advance.



Previously, SendBird worked with a traditional penetration testing firm, but the test process was slow-moving and they were not satisfied with the overall quality of the service despite its high cost. SendBird had strong needs for expedited penetration testing to meet ISO 27001 standards, which require full application penetration tests. They also wanted to conduct penetration tests on a regular basis to ensure the security of their applications are continuously up to date. However, the high cost of professional services was a significant obstacle.

John S. Kim, Founder and CEO of SendBird, was impressed by the cybersecurity and hacking expertise of the SEWORKS' R&D team. "It's evident they have taken their hacker credentials and used them for the benefit of finding vulnerabilities in web apps". This DNA and Pentoma's pricing, led SendBird to select Pentoma for its pen testing needs.

SendBird was further impressed by the full array of comprehensive tests the solution provides and the significant reduction in time to complete a full pen test of their key applications. Additionally, the platform requires a minimum amount of staffing resources to conduct and manage the complete testing cycle.

SendBird is now ISO27001, SOC 2, HIPPA/HITECH, and EU-US Privacy Shield certified, and GDPR compliant. As a proud Pentoma user, they will continue improving their security status by conducting penetration tests on a regular basis.